# **EXHIBIT V**

UNITED STATES DISTRICT COURT	
NORTHERN DISTRICT OF CALIFORNIA	
BEFORE THE HONORABLE PHYLLIS J. HAMILTON, JUDGE	
ORACLE CORPORATION, ET	AL. ) JURY TRIAL
PLAINTIFFS,	) NO. C 07-01658 PJH
VS.	) VOLUME 6
SAP AG, ET AL.,	) ) PAGES 947 - 1187
DEFENDANTS.	) OAKLAND, CALIFORNIA ) TUESDAY, NOVEMBER 9, 2010
CERTIFIED COPY	
TRANSCRIPT OF PROCEEDINGS	
APPEARANCES:	
	BINGHAM MUCCUTCHEN LLP THREE EMBARCADERO CENTER SAN FRANCISCO, CALIFORNIA 94111-4607 ZACHARY J. ALINDER, HOLLY A. HOUSE, GEOFFREY M. HOWARD, DONN P. PICKETT, ATTORNEYS AT LAW
BY:	BOIES, SCHILLER & FLEXNER LLP 1999 HARRISON STREET, SUITE 900 OAKLAND, CALIFORNIA 94612 DAVID BOIES, STEVEN C. HOLTZMAN, ATTORNEYS AT LAW
(APPEARANCES CONTINUED NEXT PAGE)	
	AYNEE H. MERCADO, CSR NO. 8258 IANE E. SKILLMAN, CSR NO. 4909

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ORACLE USA, INC., et al. v. SAP AG, et al. - Jury Trial - Volume 6 - November 9, 2010

MEYER - CROSS / MITTELSTAEDT

- 1 THEN SINCE I BEEN IN A NEW FIRM, THOSE FEES HAVE PROBABLY BEEN
- 2 ABOUT 1.5 MILLION.
- 3 Q. OVER WHAT TIME PERIOD?
- 4 A. GOING BACK TO, I THINK, SUMMER OF 2007.
- O. OKAY.
- MOST OF YOUR TESTIMONY WITH ORACLE'S COUNSEL WAS
- ABOUT THE HYPOTHETICAL NEGOTIATION AND THE ROYALTY THAT YOU SAY
- 8 WOULD BE PAID AS A RESULT OF THE HYPOTHETICAL NEGOTIATION; IS
- 10 A. I WOULD SAY MOST OF THE TESTIMONY WAS ABOUT THE FAIR MARKET
- 11 VALUE OF THAT LICENSE; THAT'S CORRECT.
- 12 Q. THE FAIR MARKET VALUE THAT YOU ARRIVE AT BY CONDUCTING A
- 13 HYPOTHETICAL NEGOTIATION, CORRECT?
- 14 A. I AGREE WITH THAT, YES.
- 15 Q. IN OTHER COPYRIGHT CASES, YOU HAVE USED ANOTHER METHOD, THE
- 16 METHOD OF LOST PROFITS AND INFRINGERS' PROFITS; IS THAT CORRECT?
- 17 A. I BELIEVE IN THE PAST IN THOSE CIRCUMSTANCES, OTHER
- 18 CIRCUMSTANCES, I HAVE USED THOSE METHODS.
- 19 Q. AND, INDEED, IN THIS CASE, WHEN YOU DID YOUR REPORT, YOU
- 20 INCLUDED CALCULATIONS ABOUT THOSE TYPES OF PROFITS, PROFITS
- 21 BASED ON ACTUAL LOSSES, CORRECT?
- 22 A. I INCLUDED THOSE CALCULATIONS AND TOOK THE POSITION IN MY 23 REPORT THAT THOSE WERE NOT THE APPROPRIATE CALCULATIONS, BUT I
- 24 **DID INCLUDE THOSE CALCULATIONS.**
- 25 Q. ACTUALLY, YOU SAID THAT THOSE CALCULATIONS COULD BE DONE IN RAYNEE H. MERCADO, CSR, RMR, CRR, FCRR, CCRR (510) 451-7530

MEYER - CROSS / MITTELSTAEDT

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- 1 Q. MY QUESTION IS ONLY YOU SAID THAT YOU'VE DONE THE
- CALCULATIONS FOR THE COURT TO CONSIDER BOTH WAYS, CORRECT?
- A. I DON'T -- I DON'T WANT TO QUIBBLE WITH YOU, BUT I CLEARLY
- 4 SAID WHAT WAS PREFERRED AND -- AND IN MY DEPOSITION, I BELIEVE I
- 5 SAID THAT I WOULD BRING TO THE COURT BOTH POSITIONS, AND THE
- COURT CAN DECIDE.
- Q. YOU FILED YOUR REPORT BEFORE SAP'S EXPERT, CORRECT?
- 8 A. THAT'S CORRECT.
- Q. AND IT WAS IN THAT REPORT THAT YOU INCLUDED CALCULATIONS ON
- 10 LOST PROFITS AND INFRINGERS' PROFITS BASED ON ACTUAL SALES,
- 12 A. THOSE WERE INCLUDED IN THE REPORT WITH THE SAME COMMENT I
- MADE A MOMENT AGO, ALONG WITH A CLEAR POSITION THAT THE
- PREFERRED METHOD WAS THE FAIR MARKET VALUE OF THE LICENSE.
- Q. OKAY. LET'S JUST REVIEW, IF WE CAN --
  - MAY I APPROACH THE EASEL?
- 17 THE COURT: CERTAINLY.
- 18 BY MR. MITTELSTAEDT:
- Q. LET'S JUST SEE IF WE CAN SUMMARIZE, AND I WILL PUT -- CAN
- YOU SEE THIS, SIR? SHOULD I PUT IT BACK A LITTLE BIT?
- (SOTTO VOCE DISCUSSION BETWEEN THE WITNESS AND COUNSEL.)
- THE COURT: ALL RIGHT. CAN THE JURY SEE THAT AS
- 23 WELL?
- 24 BY MR. MITTELSTAEDT:
- Q. OKAY. SO THE TWO ASPECTS OF THE FIRST METHOD ARE ORACLE'S RAYNEE H. MERCADO, CSR, RMR, CRR, FCRR, CCRR (510) 451-7530

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MEYER - CROSS / MITTELSTAEDT

- 1 BOTH WAYS, BASED ON ACTUAL SALES AND BASED ON THE HYPOTHETICAL
- NEGOTIATION, AND IT WOULD BE FOR THE COURT TO CONSIDER BOTH
- 3 WAYS.
- ISN'T THAT WHAT YOU SAID?
- 5 A. THAT'S NOT CORRECT. THERE'S TWO -- TWO RESPONSES. FIRST
- OFF, MY REPORT -- I THINK IT'S PARAGRAPH 358, BUT WE CAN LOOK
- 7 THAT -- CLEARLY SAYS THAT IN THESE CIRCUMSTANCES, THE PROPER
- 8 METHOD IS THE FAIR MARKET VALUE OF THE LICENSE. IT'S IN MY
- 9 REPORT THAT I FILED IN THE CASE. AND THEN IN MY DEPOSITION, I
- 10 GAVE LOTS OF TESTIMONY OVER, I THINK, A THOUSAND PAGES OF
- 11 TRANSCRIPT, THREE DAYS, AND I SAID CLEARLY THAT THE APPROPRIATE
- 12 METHOD IN THIS CASE WAS FAIR MARKET VALUE OF THE LICENSE.
- 13 Q. OKAY. BUT DIDN'T YOU ALSO SAY THAT YOU'VE DONE THE
- 14 CALCULATIONS FOR THE COURT TO CONSIDER BOTH WAYS AND THAT YOU'VE
- 15 MADE YOUR RECOMMENDATION?
- 16 A. I BELIEVE I SAID I DID THE CALCULATIONS FOR THE COURT, AND I
- 17 WOULD LEAVE IT UP TO THE COURT AND THE JURY TO DECIDE.
- 18 Q. OKAY. THAT YOU HAD DONE THE CALCULATIONS BOTH WAYS,
- 19 CORRECT?
- 20 A. I'LL BE CLEAR. I DID A FAIR MARKET VALUE OF THE LICENSE, I
- 21 DID THE LOST-PROFIT CALCULATION. IN MY REPORT, I TOOK A CLEAR
- 22 POSITION WHAT WAS APPROPRIATE -- AND I SAID THE SAME THING IN
- 23 **DEPOSITION. I MENTIONED IN DEPOSITION THAT THE COURT WOULD**
- 24 OBVIOUSLY HEAR ABOUT THE LOST-PROFIT CALCULATIONS, AND THE COURT
- 25 **COULD DECIDE.**

RAYNEE H. MERCADO, CSR, RMR, CRR, FCRR, CCRR (510) 451-7530

MEYER - CROSS / MITTELSTAEDT

- 1 LOST SUPPORT PROFITS, RIGHT?
- A. ON LOST PROFITS.
- Q. YES.
- A. YEAH, THAT WAS ONE PIECE.
- Q. WE'RE IN THE REAL WORLD, NOT IN THE HYPOTHETICAL WORLD YET.
- WE'LL COME TO THE HYPOTHETICAL WORLD.
  - MR. PICKETT: OBJECTION, YOUR HONOR. HIS
- 8 CHARACTERIZING THE MEASURES -- ALTERNATIVE MEASURES OF DAMAGES
- AS "REAL WORLD" AND, I THINK, "HYPOTHETICAL WORLD" IS NOT
- APPROPRIATE. UNDER THE LAW, AS YOUR HONOR HAS PREVIOUSLY RULED
- IN THIS CASE, THESE ARE -- BOTH METHODS ARE ACCEPTABLE FOR
- ACTUAL DAMAGES.
  - THE COURT: COUNSEL, I WILL INSTRUCT THE JURY AS TO
- 14 THE LAW.

13

- OBJECTION OVERRULED.
- BY MR. MITTELSTAEDT:
- O. OKAY. SO ONE ASPECT OF IT IS ORACLE'S LOST SUPPORT PROFITS,
- 18 RIGHT?
- A. THAT'S ONE CALCULATION.
- Q. AND THOSE ARE THE ORACLE CUSTOMERS WHO LEFT ORACLE BECAUSE
- 21 OF TOMORROWNOW AND OBTAINED MAINTENANCE OR SUPPORT SERVICES FROM
- 22 TOMORROWNOW?
- A. THAT'S CORRECT.
- 24 Q. AND THE OTHER PART OF THIS CALCULATION ARE THE PROFITS THAT
- 25 SAP GAINED FROM CUSTOMERS WHO LEFT ORACLE AND BOUGHT SOFTWARE RAYNEE H. MERCADO, CSR, RMR, CRR, FCRR, CCRR (510) 451-7530

## ORACLE USA, INC., et al. v. SAP AG, et al. - Jury Trial - Volume 6 - November 9, 2010

1055 1057 MEYER - CROSS / MITTELSTAEDT MEYER - CROSS / MITTELSTAEDT 1 FROM SAP AS A RESULT OF TOMORROWNOW'S INFRINGEMENT, CORRECT? Q. OKAY. SO YOU SAY IT'S 36 FOR THE SHORTER TIME PERIOD, 120 FOR THE LONGER TIME PERIOD? A. THAT'S CORRECT. 3 Q. AND WE CALL THOSE -- LET'S JUST CALL THOSE SOFTWARE PROFITS 3 A. 121. 4 OF SAP. AND THEN I'LL PUT "MEYER," "M," AND "CLARKE," O. 121. AND THESE ARE ALL IN MILLIONS. MR. CLARKE BEING SAP'S EXPERT. AND LET'S FOCUS ON THE --OKAY. LET'S COME DOWN TO THE SOFTWARE PROFITS OF SAP AS A RESULT OF THE INFRINGEMENT. WHAT -- WHAT NUMBER DO YOU YOU CALCULATED SUPPORT PROFITS FOR TWO TIME PERIODS, COME UP WITH THERE? A. I MENTIONED TWO NUMBERS TODAY. I BELIEVE I MENTIONED THE TOMORROWNOW TIME PERIOD AND THEN A LONGER TIME OUT TO 2015; 288 MILLION. AND I MENTIONED, I THINK, 236. IS THAT CORRECT? A. RIGHT, TO REFLECT THE ONGOING IMPACT. Q. OKAY. AND WHAT NUMBER DOES MR. CLARKE COME UP? O. AND THE -- LET'S TAKE YOUR NUMBER FOR THE TOMORROWNOW A. I BELIEVE HIS NUMBER -- AND YOU GAVE IT TO US IN THE OPENINGS -- I THINK HE'S DOWN TO TWO CUSTOMERS. AND I THINK PERIOD. THAT NUMBER WAS WHAT, IF YOU RECALL? A. I BELIEVE FOR THE PLAINTIFF IN THE ACTION RIGHT NOW, IT -- I THINK I HAVE IT IN HERE. \$36 MILLION. ONE MOMENT. (REVIEWING DOCUMENTS.) 15 BELIEVE RIGHT NOW, IT'S TWO CUSTOMERS. WITH Q. YOUR NUMBER? A. RIGHT. 36 MILLION THROUGH TOMORROWNOW PERIOD, RIGHT? 16 INTEREST, \$2.3 MILLION. 17 Q. OKAY. WASN'T IT ACTUALLY ABOUT 82 MILLION? (CONTINUED NEXT PAGE; NOTHING OMITTED.) A. NO. I THINK ALL WE'RE TALKING ABOUT NOW IS OIC IS THE ONLY 18 19 PLAINTIFF LEFT IN THE CASE, SO IT'S 36. Q. AND MR. CLARKE CAME UP WITH ABOUT THE SAME NUMBER, RIGHT? 20 21 A. I DON'T THINK THAT'S CORRECT. I THINK HIS COMPARABLE 22 NUMBER -- I HAVE MY WORK PAPERS -- IS, LIKE, 19 MILLION. 23 O. OKAY. OKAY. YOU SAY 19 MILLION, I'M GOING TO PUT ABOUT 24 32 MILLION. 25 25 A. THAT WOULD NOT BE CORRECT, THOUGH. RAYNEE H. MERCADO, CSR, RMR, CRR, FCRR, CCRR (510) 451-7530 RAYNEE H. MERCADO, CSR, RMR, CRR, FCRR, CCRR (510) 451-7530 1056 1058 MEYER - CROSS / MITTELSTAEDT MEYER - CROSS / MR. MITTELSTAEDT

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BY MR. MITTELSTAEDT:
1 Q. OKAY.
   A. SO HIS NUMBER -- IF WE'RE TALKING ABOUT THE PLAINTIFF, AS I
                                                                               2
                                                                                  Q. OKAY.
3 UNDERSTAND IT THAT'S STILL IN THE LAWSUIT, HIS NUMBER IS 19
                                                                                         SO YOUR TOTAL, YOUR TOTAL FOR THOSE TWO CATEGORIES
4 MILLION, AND MY NUMBER'S 36 MILLION THROUGH OCTOBER 2008 AND
                                                                                  RANGES FROM WHAT, A LOW OF ABOUT IT 272 TO A HIGH OF ABOUT
   121 MILLION THROUGH 2015.
                                                                                   400 MILLION; IS THAT RIGHT?
    Q. OKAY. AND WHAT PIECE OF PAPER ARE YOU REFERRING TO?
                                                                                  A. IT WAS 400 OR 408, BUT WHATEVER. IT'S CLOSE ENOUGH.
    A. I'M JUST LOOKING AT SOME OF MY NOTES FROM DOING MY WORK IN
                                                                                   Q. OKAY. AND MR. CLARKE'S, AS YOU SAY, IS ABOUT 21,
                                                                                 22 MILLION?
8 THE CASE. AND I'VE GONE BACK AND LOOKED AT THE PLAINTIFF. THIS
                                                                                  A. 21, THAT'S FINE.
9 IS, OIC IS THE PLAINTIFF, AND I GUESS THE PLAINTIFF IN THE
10 LAWSUIT ON THESE CLAIMS.
                                                                                  Q. OKAY.
                                                                               10
11 Q. OKAY. WHAT DO YOU HAVE IN FRONT OF YOU, SIR?
                                                                                         MR. MITTELSTAEDT: CAN WE GIVE THIS A NUMBER JUST
12 A. I HAVE A LITTLE BINDER. IT'S CALLED "LOST PROFITS AND
                                                                                   FOR THE RECORD?
13 INFRINGERS' PROFITS."
                                                                               13
                                                                                         THE COURT: ALL RIGHT. WE WILL CALL IT NEXT IN
14 Q. AND THAT INCLUDES YOUR NOTES USED FOR TODAY'S TESTIMONY?
                                                                               14
                                                                                   ORDER.
                                                                               15
   A. RIGHT. I WAS TRYING TO RECONCILE TO THE CURRENT PLAINTIFFS
                                                                                         DO WE HAVE A NEXT IN ORDER?
                                                                               16
   BECAUSE, AS YOU KNOW, THEY'RE DIFFERENT THAN IN MY REPORT
                                                                                         THE CLERK: THEIR LIST IS LIKE THIS BIG
116
17
                                                                               17
                                                                                   (INDICATING).
    BECAUSE OF SOME OF THE RULINGS BY THE COURT.
18
          MR. MITTELSTAEDT: MAY WE HAVE A COPY OF THAT, YOUR
                                                                              18
                                                                                         MR. MITTELSTAEDT: WE WILL DO IT AT THE BREAK.
19
    HONOR?
                                                                               19
                                                                                         THE COURT: LET'S JUST GIVE IT A LETTER. HOW ABOUT
          THE COURT: YOU SHOULD HAVE ALREADY BEEN PRODUCED --
                                                                                  DEFENDANTS' B FOR NOW.
20
21
    HAS IT -- WAS IT NOT PRODUCED PREVIOUSLY?
                                                                              21
                                                                                              (DEFENDANTS' EXHIBIT B MARKED FOR
22
          MR. PICKETT: NEVER REQUESTED, YOUR HONOR.
                                                                              22
                                                                                              IDENTIFICATION)
23
          THE COURT: ALL RIGHT. YES, YOU CAN CERTAINLY LOOK
                                                                              23
                                                                                 BY MR. MITTELSTAEDT:
24
   AT IT, BUT I'D LIKE YOU TO CONTINUE WITH YOUR EXAMINATION.
                                                                               24
25
          MR. MITTELSTAEDT: OH. YES.
                                                                                         AND, SIR, YOUR CALCULATIONS THAT WE HAVE JUST GONE
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#### MEYER - CROSS / MR. MITTELSTAEDT

- 1 OVER VERY BRIEFLY ARE BASED ON THE NUMBER OF ACTUAL CUSTOMERS
- 2 THAT -- IN THE FIRST CATEGORY, THE ACTUAL CUSTOMERS WHO WENT
- 3 FROM ORACLE SUPPORT TO TOMORROWNOW SUPPORT AS A RESULT OF
- 4 TOMORROWNOW, CORRECT?
- 5 A. THAT'S CORRECT.
- Q. AND THE SECOND CATEGORY ARE THE COMPANIES THAT WENT FROM
- 7 ORACLE TO SAP TO BUY SOFTWARE AS A RESULT OF TOMORROWNOW,
- 8 CORRECT?
- 9 A. IT WOULD BE THE -- WHATEVER IS REPORTED BY SAP. BUT IT'S
- 10 ADDITIONAL REVENUES AND PROFITS THAT WERE GAINED BY WORKING IN
- 11 CONJUNCTION WITH THE TOMORROWNOW OFFERING. SO IT'S THAT
- 12 **COMBINED OFFERING.**
- O. OKAY.
- AND TO COME UP WITH THOSE FIGURES, YOU LOOKED AT
- 15 SOME OF THE CUSTOMERS AND YOU DECIDED, AS BEST YOU COULD BASED
  - ON THE AVAILABLE EVIDENCE, WHY A CUSTOMER LEFT ORACLE FOR
- TOMORROWNOW AND WHY A CUSTOMER LEFT ORACLE FOR SAP, RIGHT?
- 18 A. IN A GENERAL SENSE, THAT'S CORRECT.
- 19 Q. OKAY.
- LET ME ADD TO THAT CHART THE NUMBER OF CUSTOMERS
- 21 THAT, BASED ON YOUR WORK, ARE IN THE FIRST CATEGORY. THE ONES
- THAT LEFT ORACLE FOR SUPPORT BY TOMORROWNOW AS A RESULT OF
- TOMORROWNOW.
- WHAT NUMBER DID YOU COME UP WITH, NUMBER OF
- CUSTOMERS?
  - DIANE E. SKILLMAN, OFFICIAL COURT REPORTER, USDC (510) 451-2930

MEYER - CROSS / MR. MITTELSTAEDT

- AND WENT OVER TO TOMORROWNOW.
- IN YOUR CALCULATION, YOU WOULD INCLUDE THAT CUSTOMER
- AS AN ACTUAL DAMAGE CUSTOMER, CORRECT?
- A. NOT -- WE WOULD HAVE TO GO BACK AND LOOK AT THAT EXACTLY
- ONE. THAT'S CALLED A GAP. IF THERE'S A GAP IN SERVICE FROM
- THE TIME THAT A CUSTOMER LEAVES ORACLE AND GOES TO TOMORROWNOW,

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- IF THE GAP IS LARGE, FROM MY PERSPECTIVE, I WOULD SAY, FINE,
- THERE'S A BROKEN SERVICE GAP SO IT SHOULD NOT BE PART OF THE
- MR. CLARKE'S GAP, I THINK, IS SIX MONTHS. IT'S MORE
- NARROW THAN MINE. BUT IT'S NOT A BIG DIFFERENCE IN TERMS OF
- 12 **OUR RESULTS.**
- Q. I AM JUST USING THIS AS AN ILLUSTRATION.
  - WHAT WAS YOUR SERVICE GAP THAT YOU USED?
- A. I THINK THAT BASICALLY 85 PERCENT OF MINE OCCURRED IN THE FIRST YEAR.
- 17 SO IF THE GAP WAS A YEAR OR LESS, I PUT THEM IN LOST
- PROFITS. I THINK 15 PERCENT WERE GREATER, BUT THE MAJORITY
- WERE THE GAP WAS A YEAR OR LESS.
- Q. ARE YOU SAYING THAT IF A CUSTOMER WAS GONE FROM ORACLE TO
- ANOTHER THIRD PARTY PROVIDER OR TO SELF-SUPPORT FOR A YEAR
- BEFORE THEY WENT TO TOMORROWNOW, YOU INCLUDED THEM IN THIS
- DAMAGE --
- A. A YEAR OR LESS. I THINK THAT MOST OF THOSE WERE ON THE
- EVEN SHORTER SIDE. IT WAS THREE MONTHS, FOUR MONTHS, SIX

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MEYER - CROSS / MR. MITTELSTAEDT

- 1 A. THAT HAVE LEFT. SO IF WE ARE JUST TALKING NOW ABOUT THE
- REMAINING PLAINTIFF, IN MY LOST PROFIT NUMBER OF 36, I HAVE 253 CUSTOMERS.
- Q. 253 CUSTOMERS.
  - AND MR. CLARKE HAS A SOMEWHAT LOWER NUMBER?
- A. I BELIEVE IT'S AROUND 170. SOME OF THE CUSTOMERS HAVE --
- THERE'S COMBINATIONS, WHATNOT, BUT SAY 170.
- 8 Q. THE DIFFERENCE BETWEEN YOU AND MR. CLARKE IS OVER, WHAT IS
- 9 THAT, 70, 80 CUSTOMERS, AND THE DIFFERENCE BETWEEN THE TWO OF
- 10 YOU ON THOSE CUSTOMERS IS THEIR MOTIVATION FOR LEAVING ORACLE;
- 11 WAS IT BECAUSE OF TOMORROWNOW OR WERE THEY GOING TO LEAVE
- 12 ORACLE ANYWAY, RIGHT?
- 13 A. IF I FOLLOW THAT, MR. CLARKE EXCLUDES ANOTHER WHATEVER, 80
- 14 CUSTOMERS, BELIEVING THAT THEY WOULD HAVE LEFT ORACLE FOR A
- 15 VARIETY OF REASONS THAT HE'S COME UP WITH THAT I DO NOT ACCEPT.
- 16 I HAVE LOOKED AT HIS EXCLUSIONS, I DON'T THINK THEY
- 17 ARE SUPPORTED, BUT HE WOULD SAY THAT HE HAS RATIONALE FOR WHY 18 THEY LEFT.
- Q. LET'S TAKE ONE EXAMPLE. THERE'S A COMPANY THAT LEFT
- 20 ORACLE AND WENT TO ANOTHER THIRD PARTY PROVIDER CALLED
- 21 VERITECH.
- ARE YOU FAMILIAR WITH THAT THIRD PARTY PROVIDER?
- 23 A. MAYBE NOT SPECIFICALLY, BUT YOU CAN GO.
- Q. OKAY. AND THAT CUSTOMER WAS GONE FOR TWO YEARS FROM
- 25 ORACLE TO VERITECH. AND THEN AFTER TWO YEARS STOPPED VERITECH DIANE E. SKILLMAN, OFFICIAL COURT REPORTER, USDC (510) 451-2930

MEYER - CROSS / MR. MITTELSTAEDT

- MONTHS, BUT THE MAJORITY OF MINE IT WAS A YEAR OR LESS.
- O. SO ARE YOU SAYING THAT IN THE EXAMPLE I GAVE YOU OF A
- CUSTOMER WHO LEFT ORACLE FOR ANOTHER THIRD PARTY PROVIDER FOR
- TWO YEARS AND THEN WENT TO TOMORROWNOW AFTER THOSE TWO YEARS,
- WOULD YOU INCLUDE OR EXCLUDE THEM?
- A. WELL, IT DEPENDS. WE HAVE TO LOOK AT THAT EXACT ONE.
- FIRST OFF, TOMORROWNOW IS AN ILLEGAL OFFERING. SO
- IN THIS BUT FOR ANALYSIS, WE HAVE TO SAY TOMORROWNOW DOES NOT
- 9 EXIST.
- SO, I HAVE TO GO BACK AND SAY, OKAY, IF THEY ARE
- GONE FOR 18 MONTHS AND NOW THEY COME TO TOMORROWNOW, BUT IN --
- THEY ARE ILLEGAL, THEY COULDN'T GO TO TOMORROWNOW, YOU GET INTO
- THESE JUDGMENT CALLS ON WHAT TO DO.
  - SO, I THINK FOR THE JURY TO KNOW IS THAT BASICALLY
- 85 PERCENT OF MINE WERE A YEAR LESS GAP AND FROM MY PERSPECTIVE
- THEY SHOULD STAY IN THE LOST PROFITS.
- Q. DECORATIVE CONCEPT, DO YOU REMEMBER THE NAME OF THAT
- CUSTOMER?
- 19 A. DECORATIVE CONCEPT?
- 20 Q. YES.
- A. YOU CAN REFRESH MY MEMORY.
- Q. OKAY, SIR. MY QUESTION BEFORE WAS, WHAT SERVICE GAP DID
- YOU USE?
- 24 A. RIGHT. I HAVE GIVEN TESTIMONY ABOUT THAT.
- Q. NO, IN YEARS. IF A CUSTOMER WAS WITH --

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1103 MEYER - CROSS / MR. MITTELSTAEDT MEYER - CROSS / MR. MITTELSTAEDT NUMBERS I AM USING ARE BASED ON SAP'S PROJECTIONS. HIM AN ANSWER. MR. PICKETT: HE WAS IN MID-ANSWER, YOUR HONOR. Q. SIR, I UNDERSTAND THAT. 3 BUT MY QUESTION IS, YOU WERE TRYING TO FIGURE OUT 3 THE COURT: START ALL OVER AGAIN. WHAT ORACLE WOULD HAVE HAD IN MIND AT THE TIME OF THE BY MR. MITTELSTAEDT: NEGOTIATION, CORRECT? Q. OKAY. LET'S SEE WHERE WE ARE. AS PART OF THIS PROCESS, YOU ARE TRYING TO A. RIGHT. BUT IN THAT PROCESS -- LET ME FINISH. I AM GOING DOING THE NEGOTIATION. IT'S NOT LIKE I UNDERSTAND WHAT THE TWO PARTIES ARE THINKING WHEN THEY COME TO HAVE TO GO TO ORACLE AND TAKE A NUMBER FROM THEIR MANAGEMENT. THIS HYPOTHETICAL NEGOTIATION, CORRECT? I AM COMING UP WITH THAT WITH THE BEST INFORMATION AVAILABLE AT A. THE TWO PARTIES IN A HYPOTHETICAL IN A REASONABLE FASHION, THE TIME FROM ALL THE SOURCES AT THE TIME. THAT'S RIGHT. O. BUT WHEN WE ARE TALKING ON THIS SLIDE ABOUT ORACLE'S Q. OKAY. YOU ARE TRYING TO MAKE ORACLE HAVE REASONABLE 11 EXPECTATIONS AND YOU ARE TRYING TO MAKE SAP HAVE REASONABLE 12 EXPECTED FINANCIAL IMPACT, THEN YOU SAY AT LEAST 3,000 EXPECTED 13 MAINTENANCE CUSTOMERS -- CUSTOMER LOSSES, RIGHT? EXPECTATIONS, RIGHT? THAT WAS -- WHAT YOU WERE TRYING TO CONVEY THERE WAS A. I WOULD AGREE WITH THAT. 14 15 WHAT ORACLE WAS BRINGING TO THAT NEGOTIATION, ORACLE? 15 Q. THANK YOU. A. IT IS NOT CORRECT. ORACLE FROM THE PERSPECTIVE OF ME 16 ONE OF THE WAYS YOU TRIED TO FIGURE OUT WHAT ORACLE 16 17 DOING THE NEGOTIATION. THAT'S NOT THE NUMBER FROM MS, CATZ OR WOULD HAVE BROUGHT TO THIS PARTY WAS TO GO DOWN OR HAVE THIS MR. ELLISON. TELEPHONE CALL WITH THE TOP THREE PEOPLE AT ORACLE. THAT WAS 18 19 THAT'S THE NUMBER THAT I FELT WOULD MAKE SENSE AT ONE THING YOU DID FOR THAT PURPOSE, RIGHT? A. THAT WAS ONE THING, ONE PART OF MY WORK PLAN WAS TO TALK 20 THE TIME FOR A FAIR MARKET VALUE OF THE LICENSE. AND WE HAD PROJECTIONS FROM SAP. DIDN'T HAVE THAT FROM ORACLE FOR ALL THE TO THE EXECUTIVES. 22 REASONS WE KNOW ABOUT, AND SO I HAD TO MAKE THAT DETERMINATION. Q. OKAY. 23 THAT'S NOT AN ORACLE MANAGEMENT NUMBER. THAT'S THE IF MR. ELLISON HAD TOLD YOU, GIVEN WHAT THEY KNEW --24 SAP NUMBER. ASSUME MR. ELLISON HAD TOLD YOU THIS: ASSUMING THE SCOPE OF

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#### MEYER - CROSS / MR. MITTELSTAEDT 1 AND MS. CATZ, AND THEY SAID, YOU KNOW WHAT, MR. MEYER? WE DIDN'T CONSIDER TOMORROWNOW A THREAT AT ALL. WE THOUGHT WE WOULD HAVE ABOUT THE SAME ATTRITION RATE WE HAD ALWAYS HAD. 4 AND SO OUR NUMBER REALLY WAS -- WE GO INTO THAT NEGOTIATION THINKING, BECAUSE WE ARE PRETTY GOOD PROJECTORS -- PREDICTERS, WE THINK WE ARE ONLY GOING TO LOSE 358 CUSTOMERS. IF THEY TOLD YOU THAT'S WHAT THEY HAD IN MIND BACK IN 2005, WHAT NUMBER WOULD YOU USE THERE; 3,000 OR 358? 8 A. I DON'T UNDERSTAND YOUR QUESTION. YOU ARE SAYING -- AND THEY KNOW ABOUT THE ACTUAL 11 SCOPE OF THE LICENSE AND WHAT WAS TAKEN? 12 Q. YEAH. 13 A. SO YOU ARE SAYING THAT THEY KNOW ABOUT THE MILLIONS OF DOWNLOADS, ALL THE COPIES, AND ALL THE PLANS TO COMPETE WITH SAFE PASSAGE ON JANUARY 19, 2005, AND THEIR OPINION IT'S 358? 16 Q. YES. 17 A. AND NOW THEY ARE GIVING THAT OPINION TO ME NOW OR BACK AT THE TIME? IS IT IN A DOCUMENT BACK AT THE TIME? 19 WE NEED TO BREAK -- THIS IS A VERY IMPORTANT ISSUE. 20 AND SEE --

Q. SO, IF YOU HAD TALKED WITH MR. ELLISON AND MR. PHILLIPS

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25

Q. I'LL ANSWER YOUR QUESTION --

THE COURT: WAIT, WAIT, WAIT. MR. MEYER,

MR. MITTELSTAEDT GETS TO ASK THE QUESTIONS, NOT YOU.

OKAY. SO LET HIM REPHRASE IT AND THEN YOU CAN GIVE

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A. LET ME FINISH --

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#### MEYER - CROSS / MR. MITTELSTAEDT

THE LICENSE THAT YOU DESCRIBE AND THAT HE KNEW TOMORROWNOW WAS

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- OWNED BY SAP, AND TOMORROWNOW WAS PROVIDING SUPPORT SERVICES AT
- HALF PRICE, AND TOMORROWNOW WAS DOWNLOADING MORE MATERIALS THAN
- THEY SHOULD HAVE, AND THAT TOMORROWNOW WAS USING MATERIALS
- DOWNLOADED FOR ONE CUSTOMER TO ANOTHER CUSTOMER, AND ALL THE OTHER THINGS IN THE LICENSE; ASSUME MR. ELLISON HAD TOLD YOU AT
- THAT POINT, I WOULD HAVE THOUGHT THAT WE WOULD LOSE SAY 350
- CUSTOMERS.
- AND THEN ASSUME MS, CATZ WOULD SAY, I AGREE WITH MY
- BOSS. AND SAY MR. PHILLIPS WOULD SAY THE SAME THING.
- SO THE NUMBER THAT THEY TELL YOU THEY WOULD HAVE
- EXPECTED IN THIS HYPOTHETICAL WORLD WAS 358.
- ON THAT CHART WHERE YOU SAY WHAT ORACLE'S BRINGING INTO THIS NEGOTIATION, YOU WOULD HAVE 358 INSTEAD OF 3,000,
- WOULDN'T YOU?
- A. IT'S NOT CORRECT. I WOULD NEED TO KNOW MORE ABOUT YOUR
- QUESTION, WHICH IS A HYPOTHETICAL. I WOULD NEED TO KNOW --
- THEY NEED TO SEE THE BUSINESS PLANS OF SAP AT THE TIME.
- REMEMBER, IT'S OPEN INFORMATION. THEY NEED TO HAVE THAT. THEY
- NEED TO BE ABLE TO CONTEMPLATE DO THEY HAVE TO SPEND BILLIONS
- OF DOLLARS OR MORE TO COMPETE GOING FORWARD, DO THEY HAVE TO
- 21 HIRE MORE SALESPEOPLE.
- SO WE HAVE TO FILL OUT YOUR HYPOTHETICAL. AND IF
- THEY HAD THE BUSINESS PLANS OF MR. AGASSI AND MR. APOTHEKER AND
- MR. KAGERMANN TO GO OUT AND THEY HAVE SAFE PASSAGE ON THEIR
- DESK, AND THEY'RE LOOKING AT THEIR IT BUDGET AND ALL THEIR
  - DIANE E. SKILLMAN, OFFICIAL COURT REPORTER, USDC (510) 451-2930

1 2 3 CERTIFICATE OF REPORTER 4 WE, RAYNEE H. MERCADO AND DIANE E. SKILLMAN, OFFICIAL 5 6 7 8 9 10 11 12 THE TIME OF FILING. THE VALIDITY OF THE REPORTER'S CERTIFICATION OF SAID 13 14 COURT FILE. 15 16 Rayne H. Mercedo 17 RAYNEE H. MERCADO, CSR, RMR, CRR, FCRR, CCRR 18 19 20 21 DIANE E. SKILLMAN, CSR, RPR, FCRR 22 23 WEDNESDAY, NOVEMBER 10, 2010 24

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REPORTERS FOR THE UNITED STATES COURT, NORTHERN DISTRICT OF CALIFORNIA, HEREBY CERTIFY THAT THE FOREGOING PROCEEDINGS IN CO7-01658PJH, ORACLE USA, INC., ET AL. V. SAP AG, ET AL., WERE REPORTED BY US ON, TUESDAY, NOVEMBER 9, 2010, CERTIFIED SHORTHAND REPORTERS, AND WERE THEREAFTER TRANSCRIBED UNDER OUR DIRECTION INTO TYPEWRITING; THAT THE FOREGOING IS A FULL, COMPLETE AND TRUE RECORD OF SAID PROCEEDINGS AS BOUND BY US AT

TRANSCRIPT MAY BE VOID UPON DISASSEMBLY AND/OR REMOVAL FROM THE